

## Customer and Stakeholder Workshop

Meeting to be held on Friday 12 September 2025 commencing at 9.30 am at Horsham Golf Club and via MS Teams.

### AGENDA

- |          |                                                                                                               |
|----------|---------------------------------------------------------------------------------------------------------------|
| 9.30 am  | Introduction and Welcome – Caroline Welsh                                                                     |
| 9.35 am  | Overview of Session and Housekeeping – Adele Rohde                                                            |
| 9.40 am  | Water Resource Position and Outlook – Scott Smith (1 hr)                                                      |
| 10.40 am | Supplementing Horsham and Natimuk Urban Water Supply Engagement Session– Suzy McDonald/Carl Haby (40 minutes) |
| 11.20 am | Tea Break                                                                                                     |
| 11.35 am | Customer Survey Results – Engagement Session - Helen Bartley/Adele Rohde (1 hr)                               |
| 12.35 pm | Investment Strategy – Nick Mumford (20 mins)                                                                  |
| 12.55 pm | Close out - Mark Williams                                                                                     |
|          | Lunch                                                                                                         |